



## Health & Safety Alert #14-11-02

### New Toll-Free Hotline Number

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The Ohio Department of Mental Retardation and Developmental Disabilities has a new toll-free hotline number for reporting abuse/neglect and other MUIs. The new number is **1-866-313-MRDD (6733)**.

Please note that MUIs are to be reported to the county board. However, it is understood that at times a consumer, staff or family member may feel it is a conflict or that potentially the county board is involved in the allegation. The hotline number should be reserved for reporting when a potential conflict exists.

This replaces the 1-800-231-5872 number that was formerly used. This change provides the Department with significant savings of over 50 percent on the monthly phone charge.

The Department will be promoting the new number during this time through various methods. We would also ask that you share this change with your staff, consumers, families and providers.

For questions or comments regarding the above Alert, please contact the MUI/Registry Unit at (614) 995-3810.

**01/04**

Below is a "cut out" that can be used for your bulletin board.



**ODMRDD Toll-Free Hotline #:**

**1-866-(313)-MRDD**

**OR**

**1-866-(313)-6733**